

Payment:

Full payment is required for orders below \$20,000. All orders exceeding \$20,000 require a 50% deposit to initiate the order and the remaining 50% must be paid prior to shipment. All orders exceeding \$10,000 will be subject to a 3% credit card payment fee, unless paid by check.

Orders:

All products are not a standard stock item and are made-to-order. A finalized invoice will indicate the customers requested products. The customer agrees with these terms and conditions by making a payment for the finalized invoice detailing a list of products ordered.

Order Change:

Changes can be made to an order within 24 hours of making the payment. A written request must be provided to revise the order. Any additional cost that may apply if the revision requires a change of material will be charged to the customer in the updated invoice.

Cancellation:

All products are not a standard stock item and are made-to-order, therefore cancellation will not be accepted after a payment has been made.

Returns:

Returns are not accepted on all correctly processed orders. Refer to "Order Change" policy for any revisions.

Pricing:

Prices are subject to change without notice. Pricing does not include taxes unless otherwise stated. DX Architectural Lighting reserves the right to not disclose itemized pricing, instead a bulk price will be provided on quotes and invoices. The minimum shipping charge is \$100.

Lead Time:

All orders are processed within 10-30 business days of receiving payment unless otherwise stated. DX Architectural Lighting will strive to ship all orders at the earliest convenience, a tracking number will be provided to the customer once the order is shipped.

Damages:

All orders are carefully inspected prior to shipment. The receiver is responsible for inspecting the shipped goods upon arrival. Damage claims must be reported within 24 hours upon delivery based on tracking confirmation from shipping carrier. Late notices are to be treated as not eligible for any damage claims. DX Architectural Lighting is not liable for any damages to the product during shipment, all claims will go through the shipping carrier used. DX Architectural Lighting will assess damage claims and provide support with the shipping carrier accordingly.

Products:

DX Architectural Lighting is authorized to modify and change the construction of any products and use different components to achieve equal or superior quality of the product without cancelling processed orders and providing proper notice to the customer. Component manufacturers provide different warranty terms, refer to "Warranty" policy for more information. For some custom orders, installations and/or requests, the length of linear fixtures may vary by up to an inch than specified due to electrical wiring and end caps. The visible light emitted through the profiles may vary by up to an inch on each side due to custom length, electrical wiring and/or alternative components being used, potentially affecting consistent illumination in the specified areas. DX Architectural Lighting is not responsible for ensuring a proper fit for installation and a desired visual effect of any of the products sold.

Warranty:

DX Architectural Lighting is no longer a manufacture of any of the products sold, therefore no warranty is directly provided by DX Architectural Lighting. Instead, all product warranty claims are to be directed to the components manufactures whose materials DX Architectural Lighting uses to provide the product and/or assemble the product. A list of the used manufactures may be acquired from DX Architectural Lighting during the process of warranty claims. All standard linear fixtures have a third party manufactures warranty for its light source of 1-3 years. All power source units are covered by a third party manufactures warranty of 2-5 years, contact us for more information. All LED strips that are purchased without a proper aluminum heat sink have a third party manufactures warranty of 1-2 years, 1 year for sealed series. All controllers, repeaters, receivers, DMX controls and other dimmers sold by DX Architectural Lighting are covered by a third party warranty of 1-3 years, contact us for more information. These warranties are voided for products that have been repaired without DX Architectural Lighting advise, direction, supervision and personal. All products must follow provided installation instructions for the warranty to remain valid. DX Architectural Lighting reserves the authority to determine the solution for all warranty claims. Replacement parts used to fulfill warranty claims may be changed, modified and altered based on inventory levels, product life and third party manufactures specifications, DX Architectural Lighting reserves the right to use different components to achieve equal or superior quality of the product.

Legal Jurisdiction:

Any legal discussions that may come from a dispute will be under the jurisdiction and laws of San Diego, California.

Company Notice:

Update to the company's status: DX Architectural Lighting, Inc. has been dissolved as a corporation during 2016 and its assets have been sold to third parties. Any future sales orders that are processed will be completed via DBA organizations such as "DX Architectural Lighting", "BETA Lighting Systems" and/or other suggested parties/companies. We are not liable for any warranties and/or liabilities that may arise from processed sales under the DBA organizations mentioned above. Please contact us for additional information, all existing and future orders are being fulfilled business as usual.